MEDIA RELEASE

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MONTVILLE COUNTRY CABINS EARNS 2016 TRIPADVISOR CERTIFICATE OF EXCELLENCE

Montville Country Cabins today announced that it has received a <u>TripAdvisor</u>® Certificate of Excellence. Now in its sixth year, the awards celebrate hospitality businesses that have earned great traveller reviews on TripAdvisor over the past year. Certificate of Excellence recipients include accommodations, eateries and attractions located all over the world that have continually delivered a quality customer experience.

Montville Country Cabins is pleased to once again receive the Certificate of Excellence from TripAdvisor. "Having won a certificate of excellence in the past four out of six years tells us that our guests are happy" says owners Anton & Christine Kardash. "Our guests are discerning customers so it means they definitely notice not just the overall quality of our accommodation, but also the small touches that we hope make a difference" they continue.

The Certificate of Excellence accounts for the quality, quantity and recency of reviews submitted by travelers on TripAdvisor over a 12-month period. "With the Certificate of Excellence, TripAdvisor honors hospitality businesses that have consistently received strong praise and ratings from travelers," said Heather Leisman, Vice President of Industry Marketing, TripAdvisor. "This recognition helps travelers identify and book properties that regularly deliver great service. TripAdvisor is proud to play this integral role in helping travelers feel more confident in their booking decisions."

To qualify, a business must maintain an overall TripAdvisor bubble rating of at least four out of five, have a minimum number of reviews and must have been listed on TripAdvisor for at least 12 months. "We are proud of this achievement," says Anton, "and pleased that our guests are not only enjoying their stay but are happy to recommend us to others. Positive word of mouth is certainly a big thing in the hospitality industry."

For further information please contact Montville Country Cabins on (07) 5442 9484.

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